

CIP/3418

28 December 2016



**MR. DANIEL C. GO**

President and CEO

MAA General Assurance Philippines, Inc.

10<sup>th</sup> Floor, 1001 Pearlbank Centre

146 Valero Street, Salcedo Village

Makati City, Metro Manila

Through: Ms. Len V. Centeno  
Quality Management Representative

Dear Mr. Go,

*Continued Certification to ISO 9001:2008*

The continued certification of your quality management system (QMS) to ISO 9001:2008 is hereby approved by Certification International Philippines, Inc. This reconfirmation was based on the results of the second surveillance audit of your QMS on 05 December 2016. The effective implementation of the improvement actions on reports LGR-01-SV1 and LGR-02-SV1 from July 2016 and MPC-01 from October 2015 will be verified on the third surveillance audit.

The audit found your QMS maintained in accordance with the requirements of ISO 9001:2008. It reported the strengths of your QMS and the activities that have been initiated by your different departments to meet their quality objectives, ensure external and internal customer satisfaction.

Finally, we encourage your management team to consider the opportunities for continual improvement that were discussed during the audit. We anticipate that your appropriate actions on these would escalate the effectiveness of your QMS as a tool for continual improvements and as a guide for meeting organizational performance objectives. Subsequent audits will track the progress and results of these improvement actions.

Very truly yours,  
CERTIFICATION INTERNATIONAL

A handwritten signature in black ink, appearing to read "Renato V. Navarrete".

**RENATO V. NAVARRETE**

Chairman and President

**Note:** Certification International had been rebranded as SOCOTEC Certification International but our company name is retained as Certification International Philippines, Inc.