



MAA General Assurance Phils., Inc.

Corporate Profile

MAA General Assurance Phil., Inc.

The birth of MAA General Assurance Phil., Inc. (MAAGAP) took place when its parent company, MAA International Group Ltd. (MAAIG) from Malaysia ventured to strategically expand its business in Asia. MAAIG is an offshore composite insurance company licensed under the Offshore Insurance Act 1990 in Labuan International Offshore Financial Centre (IOFC) to underwrite life and general insurance and reinsurance business.

Gearing for the planned expansion, MAA procured the insurance license of the then Paramount Insurance Corporation and renamed it MAA General Assurance Phil., Inc. as it is popularly called now. Its thrust for full-scale operation commenced in September 1, 2001 after securing license from the Insurance Commission.

MAA General Assurance Phil., Inc. offers insurance service for motor car, personal accident and health, property or fire and allied perils, engineering, aviation, marine and hull, casualty and bonds.

Under the presidency of Mr. Daniel C. Go, the company recorded a number of achievements during the infancy of its operation. In 2002, MAAGAP was able to underwrite PhP 350 million garnering it a rank among the Top 20 Non-life Insurance Companies and soon placed of 1333rd among the Top Corporations across the country.

While in the process of creating a reputation, MAAGAP extended its network leading to the establishments of its local branches. In February 2003, the first branch was launched in Binondo, Manila which directly catered to the insurance needs of the Filipino-Chinese settlers.

Five months after the launching of the first branch, MAAGAP embarked on another aggressive investment by inaugurating the second branch on the second largest city in the Philippines—Cebu City. The Visayan office had an objective of providing service to people from regions in the farther south of the country

The continuous growth of the company was evident as the third branch was inaugurated in February 2004 in the City of Dagupan, Province of Pangasinan. The Davao office was inaugurated the following year. The fifth branch in Bacolod City started its operation in 2006. The sixth branch in Cagayan de Oro City was inaugurated in October 2012. That same year also marked the commencement of operations of the seventh branch in Malolos, Bulacan.

MAAGAP's presence is now visible in the South Luzon as the Batangas Branch started its operation in June 2013. In 2016, the San Fernando branch and Iloilo (Bacolod Remote Office) were both established. Another branch was established in General Santos City and become operational before the end of 2016. The company's growth through branch expansion in the Philippines signifies its firm and incessant development.

From the start, the management assured its valued clients of service quality by attaining the ISO 9001:2000 Certificate of Excellence in Quality Management and awarded by Certification International in November 27, 2006. MAAGAP obtained a new ISO 9001:2008 certification in September 20, 2010.

In January 2016, the management has successfully completed the requirements of ISO re-assessment audit and obtained the re-certification to ISO 9001:2008 and remains to be among the only six (6) ISO certified non-life insurance companies in the Philippines.

To date, MAA General Assurance Phil., Inc., marches on in realizing its vision of providing quality non-life insurance service and ensuring that adequate financial security is provided to Filipinos.

Vision

We will be a diversified and well-respected enterprise, principally engaged in non-life Insurance business, committed to be fully responsive to the needs of our customers, employees, sales force and stakeholders and to efficiently deliver what we promise to our policyholders.

Mission

We will be a reputable top-leading insurance institution and be the choice insurer of the Filipinos in the local and overseas markets, providing superior products and excellent services, extending meaningful and stable employment and better quality of life to our employees, enhancing the professional growth of our agents, delivering reasonable returns to our stakeholders and be a formidable partner in community development and nation building.

In the accomplishment of this mission, we will establish and maintain a potent and satisfied agency force, constantly refining our expertise and putting our knowledge to work more effectively to meet the needs of our customers; develop training programs of high quality standards for our employees and agents with emphasis in providing a high standard for customer service incomparable in the local market; conduct our business with utmost professionalism; ensure fast, efficient and personalized delivery of products and services of superior quality; foster and promote professionalism and excellence as our benchmark in rendering quality service to our customers; make the security of our policyholders as our supreme concern; get actively involved in civic projects; and religiously pay our taxes to the government.

“We will be a dominant player in the local market to which our employees will all be proud to belong.”

Quality Assurance

MAA General Assurance Phil., Inc. is committed to providing quality non-life insurance products and services that meet customers' requirements and to build a culture driven towards achieving total customer satisfaction whilst ensuring optimum return on shareholders' investment.

MAA General Assurance Phil., Inc. undertakes to continuously support the personal aspirations of its employees, provide challenging opportunities for growth and development and to inculcate in them a passion for excellence.

MAAGAP Management Team

BOARD OF DIRECTORS

Chairman	(Rtd.) Justice Santiago J. Ranada Jr.
Vice Chairman	Datuk Muhamad Umar Swift
Director	Tunku Yaacob Khyra
Director/President	Daniel C. Go
Director	Ramon Gabriel C. Garcia, Jr.
Director/Corporate Secretary	Carlos Alfonso T. Ocampo
Director	Lope R. Torres
Independent Director	Abraham R. Abesamis
Independent Director	Efren L. Abu

SENIOR MANAGEMENT

President & CEO	Daniel C. Go
Treasurer	Muhammad Sakin Sim Bin Abdullah
Vice President – <i>Accounting and Finance</i>	Adelaida C. Gaborni
Vice President – <i>Marketing, Business Development and Branch Operations</i>	Martin Dela Rosa
Vice President – <i>VizMin Operation</i>	Jose Plando
Assistant Vice President – <i>Technical Operations</i>	Edward N. Suy
Assistant Vice President – <i>Personal Accident & Health & Travel Insurance Underwriting</i>	Annelie I. So
Assistant Vice President – <i>Binondo and South Luzon Branches</i>	Cyril Ravago

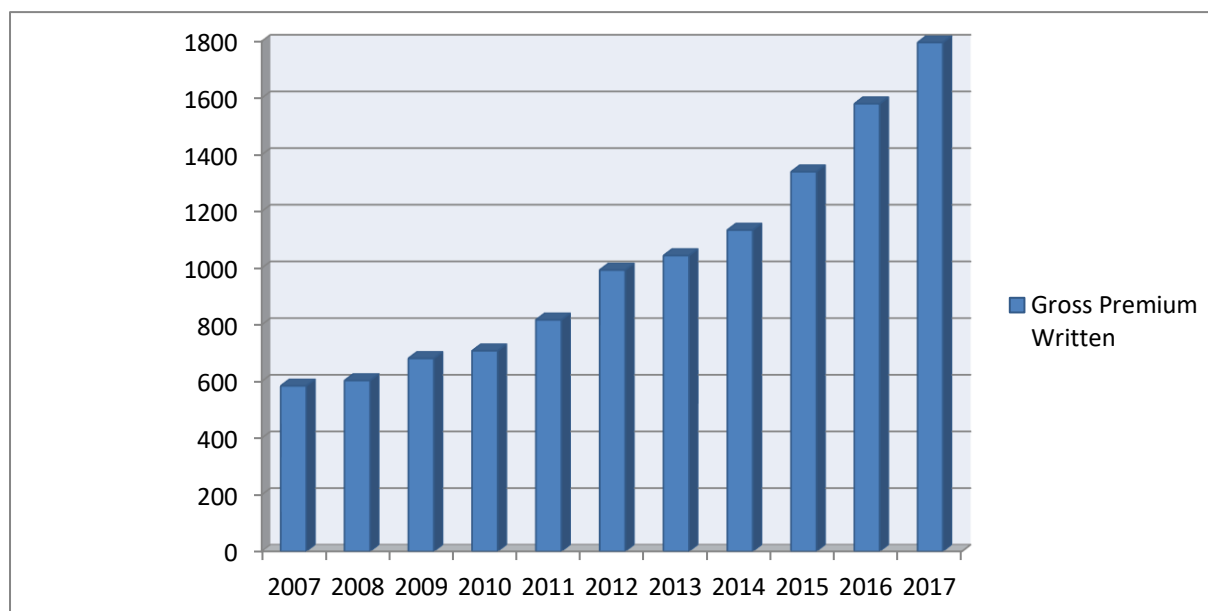
OFFICERS

Senior Manager – <i>Marketing</i>	Yasmin E. Gumpal
Senior Manager – <i>Accounting and Finance</i>	Mirafe C. Gabutan
Manager – <i>Human Resource and Administration</i>	Catalina G. Cua
Manager – <i>Treasury</i>	Ma. Amor Cerrero
Manager – <i>Legal and Compliance</i>	Atty. Lady Lanie Esquivel
Manager – <i>Information Technology</i>	Dennis Peter Lopinac
Manager – <i>Reinsurance</i>	Joselito Villamil
Manager – <i>Motor Car Underwriting</i>	Mikhail Jamisola
Manager – <i>Fire, Casualty & Engineering</i>	Christian Jeffrey Chavez
Manager – <i>Bonds/Surety</i>	Andres Villegas
Manager – <i>Marine & Aviation</i>	Joshua L. Saligo
Manager – <i>Non-Motor Claims</i>	Gary Cotoco
Manager – <i>Motorcar Claims</i>	Danilo Marange
Manager – <i>Marketing</i>	Grace Abad
Manager – <i>Marketing</i>	Francis Aragon
Asst. Manager – <i>Recovery</i>	Realyn Manuel

Quick Statistics

Capital Stock Paid-Up Capital	Php 682,123,000
Date of Incorporation	January 30, 2001
Date of Issuance of IC Certificate of Authority	January 01, 2016
Start of Operations	September 1, 2001
2017 Total GWP	Php 1,796,138,000
2017 Total Assets	Php 3,600,389,174
Insurance Commission Ranking 2017 (Based on Net Premiums Written and Premiums Earned)	11th
Top 15000 Corporations 2014-2015 Ranking	1003
ISO Certified 9001:2008	December 2016 (Re-Certification)

Sales Performance



Treaty Reinsurers

Canopus Asia Pte Ltd	A (AM BEST)	A+ (S & P)
Allied World Syndicate Services (Singapore) Pte Ltd.	A (AM BEST)	A+ (S & P)
Allied World Assurance Co. Ltd.	A (AM BEST)	A (S & P)
Asia Capital Reinsurance Group Pte. Ltd	A- (AM BEST)	A- (S & P)
Trust Int'l Insurance & Reinsurance Company	A- (AM BEST)	A- (S & P)
XL Bermuda Ltd. Singapore Branch	A (AM BEST)	A+ (S & P)
Everest Reinsurance Co. (Singapore)	A+ (AM BEST)	A+ (S & P)
Echo Reinsurance Limited		B+ (S & P)
China Reinsurance (Group) Corporation Singapore	A (AM BEST)	A+ (S & P)
Hannover Ruck Se	A+ (AM BEST)	AA- (S & P)
NRCP/PhilNaRe	B++ (AM BEST)	

General Insurance Plans

Motor

- Private Vehicles
 - Compulsory Third-Party Liability (CTPL)
 - Comprehensive Insurance with 24-Hour Roadside Assistance
- Commercial Vehicles

Accident and Health Products

- Group Accident Program
- Individual Package
- Travel Insurance Program with 24-hour Emergency Medical Assistance
- Auto Passenger Accident Program
- In-Hospital Income
- Students Insurance Program for Schools and Colleges

Property/Fire

- Basic Fire/Lightning Insurance (with or without Allied Perils)
- Industrial All Risks Insurance (IAR)
- Commercial All Risks Insurance (CAR)
- Business Interruption and/or Consequential Loss Insurance

Casualty

- General Public Legal Liability Insurance
- Money, Securities and Payroll Robbery (MSPR) Insurance
- Fidelity Guarantee Insurance
- Property Floater Insurance

Engineering

- Contractors All Risks (CAR)/ Erection All Risks (EAR) Insurance
- Machinery Breakdown (MB) Insurance
- Electronic Equipment Insurance (EEI)

Marine

- Marine Cargo
- Hull and Machinery
- Ship Owner's Liability (Protection and Indemnity)
- Ship Repairer's Liability
- Builder's Risks Liability

Aviation

- Aviation Hull and Liability
- Premises, Products and Hangar Keeper's Liability
- Buy-Back Deductible Insurance
- Refueling Insurance

Surety/Bonds

- Construction Bond
 - Performance Bonds
 - Surety (Down Payment)
 - Surety (Maintenance/Warranty)
 - Bidder's Bond
 - Bond to Guarantee Payment of Labor and Materials
- Judicial Bonds

- Administrator's/Executor's Bond
 - Appeal Bond
 - Defendant's Bond for the Dissolution of Attachment
 - Plaintiff's Bond
 - Heir's Bond
 - Bond to Answer Claims
 - Plaintiff's Bond for the Insurance of a Preliminary Injunction
 - Defendant's Bond to Lift Injunction
 - Receiver's Bond
 - Replevin Bond
 - Counter Replevin Bond
 - Sheriff's Indemnity Bond
 - Manufacturer's/Importer's Official Bond
 - Reconstituted Title Bond
-

MAAGAP Branch Office Directory

BINONDO - Mr. Cyril Ravago, Asst. Vice President

6F, Rm. 601 Dasmariñas Corporate Centre 321 Dasmariñas St., Binondo, Manila

☎ (+632) 244.2724 to 25 📠 (+632) 244.2723 ✉ cravago@maa.com.ph

BULACAN - Mr. Ariston Jose, Manager

2/F Donmar Building, Paseo del Congreso, Malolos City, Bulacan

☎ (+63-44) 795.6208 ✉ ariston.jose@maa.com.ph

DAGUPAN – Mr. Bernard Nepuscua, OIC

371 Mc-Arthur Highway, Corner Malta Road, Tapuac District, Dagupan City

☎ (+63-75) 522.9247; 522.9883 📠/📠 (+63-75) 522.9223 ✉ Bernard.nepuscua@maa.com.ph

PAMPANGA – Mr. Giovanni Somo, Manager

2/F F.F. Paras Building cor. Jose Abad Santos Avenue, Dolores, City of San Fernando, Pampanga

☎ (+63-45) 402-2462 ✉ giovani.somo@maa.com.ph

BATANGAS - Mr. Kenneth Izon, Manager

Unit P FRC Building, Pallocan West, Batangas City

☎ (+63-43) 702.7887 📠 (+63-43) 702.7887 ✉ kenneth.izon@maa.com.ph

CEBU - Ms. Mary Jane Maramara, Manager

404, 4F, Keppel Bldg. cor. Samar Loop & Cardinal Rosales Ave. Cebu Business Park, Cebu City

☎ (+63-32) 234.1905, 234.1907 📠/📠 (+63-32) 234.1903 ✉ maryjane.maramara@maa.com.ph

BACOLOD - Ms. Cristina Regina Tupas, Senior Manager

Unit 211, 2F VSB Building, 6th and Lacson St. Bacolod City 6100

☎ (+63-34) 433.3289 📠 (+63-34) 434.2971 ✉ pinky.tupas@maa.com.ph

ILOILO (Bacolod Remote Office) – Mr. Rosendo Caesar “Tres” G. Arandela, OIC

Door 1 RTG Bldg., 570 Quezon St., Iloilo City

☎ (+63-33) 396-5883 ✉ rosendoarandela@gmail.com

DAVAO – Ms. Joan Bayawa, OIC

Rm. A-203, 2F Plaza de Luisa Bldg. 140 R. Magsaysay Avenue, Davao City

☎ (+63-82) 227.8447 📠/📠 (+63-82) 227.8446 ✉ joan.bayawa@maa.com.ph

CAGAYAN DE ORO - Mr. Ambrosmar T. Gamotin, Manager

2/F Unit 10 Southbank Building, Velez cor. Yacapain St. Cagayan de Oro City

☎ (+63-88) 324.0440 📠 (+63-88) 852.0377 ✉ mar.gamotin@maa.com.ph

GENERAL SANTOS – Mr. John Rey Gutierrez, OIC

2/F Rm.3 Vencer Building, Vencer Compound AH26 National Highway, Gen. Santos City

☎ (+63-83) 554-0165 ✉ johnrey.gutierrez@maa.com.ph

CAVITE – Ms. Daisy Rondina, Manager

Sonrise Bldg., Unit 1-F Km.21 Emilio Aguinaldo Highway, Imus City, Cavite

☎ (+63-46) 515-6648 ✉ daisy.rondina@maa.com.ph

MAKATI – Head Office

9, 10 & 12 Floor, Pearlbank Centre 146 Valero Street, Salcedo Village Makati City 1227, Philippines

☎ (+632) 867.2452 to 55 📠 (+632) 893.2230

✉ customerservice@maa.com.ph 🌐 www.maa.com.ph